



Accessibility Statement

We believe that everyone should have access to visit Aberdeen Science Centre and we work hard to be inclusive for all our visitors to guarantee and enjoyable visit. If you wish to discuss you specific requirements please get in touch with the team.

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WHO WE ARE

Aberdeen Science Centre is a valuable resource in North Scotland with a vision to 'Inspire a lifelong interest in science by creating engaging experiences'. To recognise our vision we have transformed the UK's most northerly science centre into a future-looking STEM hub (science, technology, engineering and mathematics) which is inclusive and accessible for all - a place where people of all ages, backgrounds and abilities can feel welcome and have access to an inspiring platform for learning, creativity and discovery.

We connect and engage with schools, members of the public, industry, academia and government in STEM through a redeveloped centre and reinvigorated outreach and community work targeting under-represented and geographically dispersed groups.

Aberdeen Science Centre is a recognised Scottish charity, SC014922

BEFORE YOU VISIT

Tickets

Tickets for Aberdeen Science Centre are to be purchased in advance at www.aberdeensciencecentre.org. All paying visitors who require special assistance are offered admission for their carer to all areas of the science centre free of charge. Tickets must be booked through the website with ID shown on arrival at the science centre. Please call 01224 640340 if you have any questions regarding your booking.

Medical Needs

We welcome visitors who require medicine, food or drink to manage a medical condition to the centre. If you have concerns about managing a condition during your visit to the centre please call us on 01224 640340 or speak to a member of the team on arrival who will accommodate your needs.

Assistance Dogs

Assistance dogs are welcome throughout the science centre.

ON THE DAY

Aberdeen Science Centre is located at 179 Constitution Street, AB24 5TU near the Beach Boulevard.



Figure i: Location of Aberdeen Science Centre



Figure ii: Aberdeen Science Centre

Public Transport

All trains to Aberdeen arrive at Aberdeen Railway Stations inside Union Square. Taxis are available from here or it is a 25 minute walk to the science centre.

The number 15 bus running between Union Street and Footdee stops on Links Road just outside the science centre. This service runs regularly and a full timetable can be found on the [Traveline](https://www.traveline.co.uk) website. Information on Stagecoach buses from Aberdeenshire can be found on the [Stagecoach](https://www.stagecoach.co.uk) website.



Figure iii: Number 15 Bus Stop

By Car

There is free parking in our car park on Constitution Street with disabled bays marked out for blue badge holders, these are filled on a first come first served basis. Blue badge holders must display their badge at all times. There are also two electrical car charging points. Free parking is available around the science centre, however Constitution Street is paid meter parking.



Figure vi: ASC Car Park



Figure v: Electrical Charging Points



Figure iv: Accessible Parking Bay

On Foot

Union Street to Aberdeen Science Centre

Walk Union Street down towards Castlegate onto Justice Street. Stay left on Justice Street and at the roundabout take the 3rd exit onto Park Street. Turn Right onto Constitution Street and Aberdeen Science Centre is located at the end of the road.

King Street to Aberdeen Science Centre

From King Street, across from Morrison walk down Jasmine Terrace, turning right onto Park Street. Continue along Park Street and turn left onto Constitution Street. Aberdeen Science Centre is located at the end of the road.

Full walking routes can be found using [GoogleMaps](https://www.google.com/maps).

Entrance

The main entrance of Aberdeen Science Centre is located on Constitution Street. This area is well lit with natural light and streetlights. A member of staff will be available to help open the door when required.

The reception area is large and spacious. During school visits this area may be busy, if you require assistance or are unable to queue for long periods of time please let our reception staff know as you arrive.

Access to the ticket desk is straight ahead of you as you enter the building. There will be a member of staff there to greet and assist you.

The reception desk has a low levelled counter for ease of access to all visitors.

Beside the reception desk you will also find an orientation map of Aberdeen Science Centre.



Figure viii: Main Science Centre Entrance



Figure vii: Reception Desk with Lowered Access

Accessibility Lift



There are 3 stairs from the reception area on to the main exhibition floor.

There is a lift which can be access from the main reception foyer to level 1 and to the mezzanine floor on level 2.

This lift will hold one wheelchair user and carer at a time.

If you require assistance when using the lift please speak to a member of staff.

Mobility

Once on the exhibition floor this area is open plan. There are internal doors and ramps into public areas including the OPITO Theatre of Energy and the Laboratory for shows and workshops. If you require assistance accessing these rooms please speak to any member of staff on the exhibition floor. The exhibition floor upstairs is split into two galleries with a ramp connecting each.

Each area of the exhibition floor has level flooring and the exhibits are well spaced to allow for wheelchairs and pushchairs.



There is stair access in the middle of the exhibition floor leading up to two galleries and the Shell Learning Zone.



Induction Loop System



An Induction Loop System is available throughout the building from reception, events spaces and in the café to help visitors who use a hearing aid or loop listener to hear sounds more clearly but cutting out background noise. To use this please set your hearing aid or loop listener to 'T'. You can adjust your hearing aid volume in your usual way.

Visitors with Babies & Toddlers

We are a breastfeeding friendly establishment, please feel free to breastfeed wherever is convenient and comfortable for you and your baby, if you would like someone more private please speak to a member of staff who will arrange a room for you to use.

If you need to heat baby food or drinks please speak to a member of staff in the cafe

The cloakroom and buggy store is unmanned with lockers and plenty of space to leave buggies. This is located on the ground floor. Please note Aberdeen Science Centre are not responsible for any items left within this area, and items are left at your own risk.

Baby changing facilities are located on the ground floor.



Toilets

The main toilet block is located on the ground floor near the café. For visitors only using the café there are toilets located through the internal door, please follow the signage.

We have three accessible toilets, one by the café, one in the main toilet block and one upstairs. Each accessible toilet is fitted with an emergency alarm.

Our first aid room is available if you require a private space. Please speak to a member of staff if you require assistance or directions.

Changing Places



Please note that Aberdeen Science Centre does not provide slings for use with the ceiling hoist for hygiene reasons, visitors will be required to provide their own.

Height Adjustable Changing Bench

150Kg/331Lbs

Hoist System

200Kg/440Lbs

First Aid

There is a first aid room located on the ground floor. If you require first aid or a private room to administer medication please contact a member of staff.

Aberdeen Science Centre has first aid kits located throughout the building and trained first aiders working at all times.

Evacuation Procedures



In case of emergency, fire wardens will direct you to the closest fire escape and to the muster point. Lifts cannot be used in the event of an emergency, and will go to the ground floor if in use when the alarm sounds. If you are unable to exit the building using the stairs you will be directed to the nearest refuge point. The refuge point has an evacuation chair, an emergency call point and a refuge call button where you can contact reception.

There are internal procedures in place to clear the building, contact the fire service and staff are trained fire wardens.

If you are concerned about the evacuation procedures or routes please speak to a member of our staff before visiting on 01224 640340.